## AUTOBACS Group Car Purchase and Sales Business



Mauromes
AUTOBACS SEVEN CO., Ltd.
Shinya Kurahayashi
Officer, Car Sales

October 31, 2014

New car sales and used car registrations (registered cars + K-cars)



## Distribution of Used Cars



Source: Automotive Aftermarket 2013 (Yano Research Institute)
Note: Distributions to auto auctions and used car dealers are omitted.

## Companies Engaged in Used Car Business

## Used car buyers

|  | Stores | Cars bought in CY2011 <br> (units) |
| :--- | :---: | :---: |
| Gulliver | 417 | 200,000 |
| Rabbit | 164 | 150,000 |
| Apple | 214 | 72,000 |
| T-UP | Over 1,300 | 65,000 |
| AUTOBACS (FY March 2014) | 359 | 7,757 |

## Used car dealers

## Main players: <br> BIGMOTOR, Gulliver, KU, HANATEN, NEXTAGE, etc.

Note: The above figures have been obtained from various statistical materials. Please note that these figures do not necessarily represent data for the same period as some comparatively old figures are also included with the data.

## AUTOBACS Group Car Sales

Historical trend of car sales at AUTOBACS
(Thousand cars)
Group stores (total stores)


## AUTOBACS Car Purchase and Sales Business



Storefront displays


Car evaluation service


Car depot

## AUTOBACS Car Purchase and Sales Business

## Flow of purchase and BtoB sales

(Sales unit of first half of March 2015)


## AUTOBACS Car Purchase and Sales Business

## Flow of retail commercial distribution



## Maximizing AUTOBACS Strengths

## AUTOBACS strengths

(brand, customers frequent store visit, nationwide store network)

- Generating new sales opportunity
- Maximizing Marketing solutions by combining vehicle and customer data

Car evaluation service and provision of used car information when customer visits stores

Car parts \& accessories
Statutory inspection
Attachment of car goods at the time of car sales.
Provision of information about maintenance goods, statutory safety inspection and maintenance services based on vehicle information

## Advantage of Car Business at AUTOBACS

## Comparison with car dealers and used car buyers

|  | Frequency of store visits | Car purchase | After-sale maintenance | New car sales | Car goods |
| :---: | :---: | :---: | :---: | :---: | :---: |
| AUTOBACS | (0) | O <br> * Same evaluation pricing nationwide | (0) | $\bigcirc$ | (0) |
| Used car buyers | $\triangle$ | * Different evaluation pricing depending on store | $\times$ | $\triangle$ | $\times$ |
| Used car Dealers | $\triangle$ | * Some stores only handle purchase of cars | $\triangle$ | $\times$ | $\times$ |
| New car Dealers | $\triangle$ | * Trade-in at the time of car sales | (0) | (0) | $\triangle$ |

## Enhancing Stores Engaged in Car Business

- Implementation of new evaluation system (in April 2013)
- Development of thorough training systems to membership stores
- Integration with the system of "Goo-net"

Franchisees are positively expanding their car business to strengthen profitability


Number of qualified vehicle assessors in AUTOBACS Group


## Recent Measures Taken by AUTOBACS

## 1. Started car dealer business - SUZUKI CARS 43 Doi -

Certified as a sub-agency and started operations as a dealer (Inside of Super AUTOBACS 43 Doi Store)


## 2. Launched car leasing service business - AUTOBACS Marunori (all-in-one service) -

- Users can go to any AUTOBACS store in Japan to receive maintenance services.
- Costs for car goods and statutory safety inspection and maintenance can be included in the lease.
- Offering users an option for motor vehicle ownership
- Incentives for stores = Lease revenues recognized as store sales


## Toward Achieving the Mid-Term Business Plan

(Billion yen)


- Increase of membership stores
- Staff development
- Gaining recognition by intensified promotion
- Enhance the variety of displayed cars



## Forward-Looking Statements

These materials include forecasts regarding the Company's future plans, strategies, and performance. This information is based on judgments and estimates made in accordance with information currently available. Actual results may differ materially from forecasts due to such factors as changes in operating circumstances.

