## FY March 2019 Analyst Meeting



AUTOBACS SEVEN CO., LTD.

May 9, 2019

## I . Consolidated Results of FY March 2019 and Forecasts for FY March 2020

## Consolidated P/L (FY March 2019)



<u>Increase in net sales and net income: Increased sales of domestic AUTOBACS stores thanks to improved profitability at store subsidiaries.</u>

Sales of tires decreased YoY but previous year's strong performance for dashcams was maintained. Although gross profit and SG & A expenses decreased due to the transfer of operations by the store subsidiary, advertising expenses for tires and statutory safety inspections increased. Although we recorded disaster losses and impairment losses, the net income increased due to the tax effect associated with the business

(Billion Yen)

		FY March 2019						
	Latest forecasts	Actual results	YoY change	Change from the latest forecasts	FY March 2018 Results※			
Net sales	215.0	213.8	+0.7%	-0.5%	212.3			
Gross profit	68.8	67.5	-0.6%	-1.8%	67.9			
SG&A	59.8	60.1	-0.1%	+0.5%	60.1			
Operating income	9.0	7.4	-4.0%	-16.9%	7.7			
Ordinary income	10.0	8.2	-0.3%	-18.0%	8.2			
Net income	6.8	5.4	+1.5%	-19.3%	5.4			
EPS(Yen)	82.41	66.58	+1.7%	-19.2%	65.49			
ROE	5.3%	4.4%	+0.1pt	-0.9pt	4.3%			

<sup>\*\*</sup> Since sales from the credit business are included in sales from the FY March 2019, the figures differ from the figures announced last year.

## Major Index of FY March 2019



Consolidated Sales

YoY

+0.7%

Total AUTOBACS stores retail sales  $\frac{1}{100}$ 

Whole sales of non-consolidated company YoY + 0.8%

Gross Margin

FY 2019 FY 2018

 $31.6\% \leftarrow 32.0\%$ 

SG&A

decreased 70 Million Yen

Operating Income

FY 2019

FY 2018

7.47 Billion Yen  $\leftarrow$  7.78 Billion Yen

Extraordinary Income

1.40 Billion Yen

Receivable insurance for disasters, gain on sales of investment securities

Extraordinary Losses

1.85 Billion Yen

Loss from disasters, special retirement allowance, impairment loss

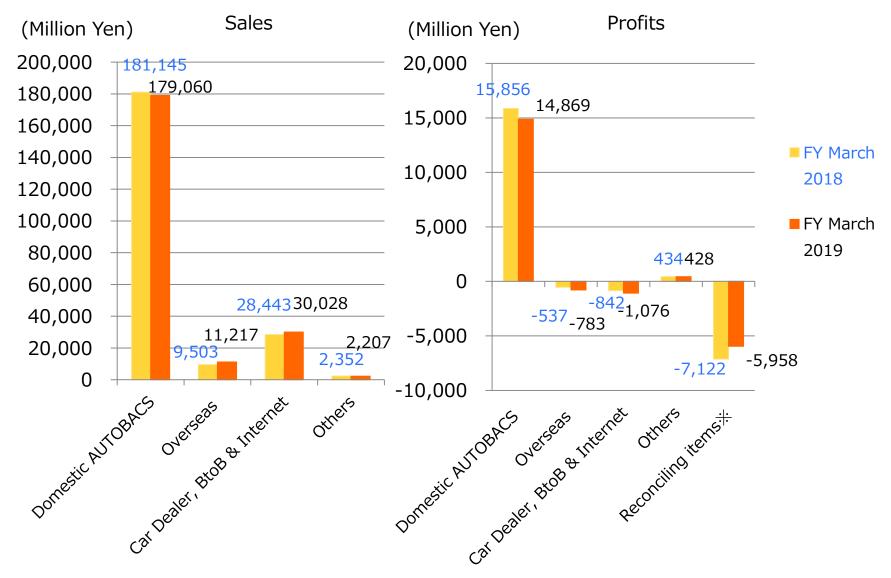
#### Points for FY March 2019



- Sales of tires decreased YoY, reflecting increased demand due to snowfall mainly in Kanto region last January, but previous year's strong performance for dashcams was maintained
- Improvement in earnings of domestic store subsidiaries due to continuous efforts to raise gross profits
- Reduction in overall selling, general and administrative expenses despite higher selling expenses mainly due to increase in TV ads for tires and statutory safety inspections
- Greater focus on wholesale business, including making wholesale business company in Australia into a subsidiary, alongside retail in overseas business
- Development of structure for future expansion of earnings in dealer business and BtoB business

## Sales and profits of Reporting Segments





Round down to the million Yen Before elimination of transaction between segments 

## **Segment Information**

AUTOBACS SEVEN

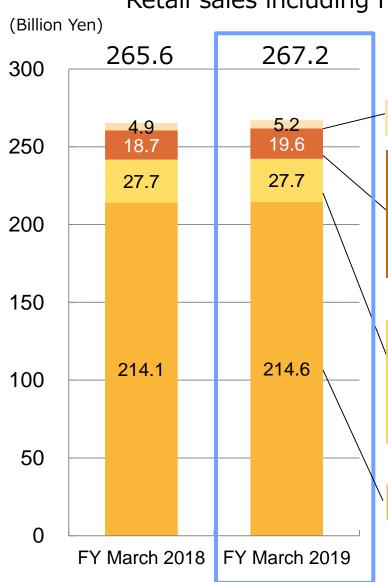
	(Mil						
		FY March 2019 result	FY March 2018 result	YoY	Summary		
Domestic	Sales	179,060	181,145	-1.2%	Net sales, gross profit and SG&A		
	Gross margin	55,433	56,946	-2.7%	decreased due to business transfers of store subsidiaries.		
AUTOBACS Business	SG&A	40,564	41,089	-1.3%	While expenses related to sales promotions and store		
	Operating income	14,869	15,856	-6.2%	renovations increased.		
	Sales	11,217	9,503	+18.0%	In addition to an increase in the number of stores in France and		
Overseas Business	Gross margin	5,432	4,828	+12.5%	Thailand, wholesale sales also increased worldwide, but		
	SG&A	6,216	5,365	+15.8%	expenses also increased. The Company made a wholesale		
	Operating income	-783	-537	-	company in Australia into a subsidiary.		
	Sales	30,028	28,443	+5.6%	Although sales increased due to		
Dealer, BtoB	Gross margin	6,002	5,433	+10.5%	an increase in the number of imported car dealer sites, the		
and Internet Business	SG&A	7,079	6,275	+12.8%	loss widened due to a rise in the cost of oil purchased and		
Dubiniess	Operating income	-1,076	-842	-	logistics expenses in the BtoB business.		
	Sales	2,207	2,352	-6.1%			
Others	Gross margin	711	758	-6.2%	Commission income related to		
	SG&A	283	324	-12.5%	insurance decreased.		
	Operating income	428	434	-1.4%			
Reconciling items	Operating income	-5,958	-7,122	-			

Amounts are rounded down. % of Net Sales and YoY comparisons are calculated in the single digits.

#### Retail Sales in Total AUTOBACS Group Stores



Retail sales including FCs\*: 267.2 billion Yen (+0.5% YoY)



Second hand goods & Fuel: 5.2BY (+5.6% YoY)

Statutory safety inspection: 19.6BY (+4.4% YoY)

Number of cars inspected: 648,000cars (+2.3% YoY)

Number of fully certified & designated stores: 421 stores

(Down from 422 stores at March 31, 2018)

Car purchase & sales: 27.7BY (-0.1% YoY)

Number of cars sold: 31,161 cars (+5.2% YoY)

Number of fully certified & designated stores: 401 stores

(Down from 424 stores at March 31, 2018)

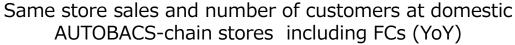
Car related goods & services: 214.6BY (+0.2% YoY)

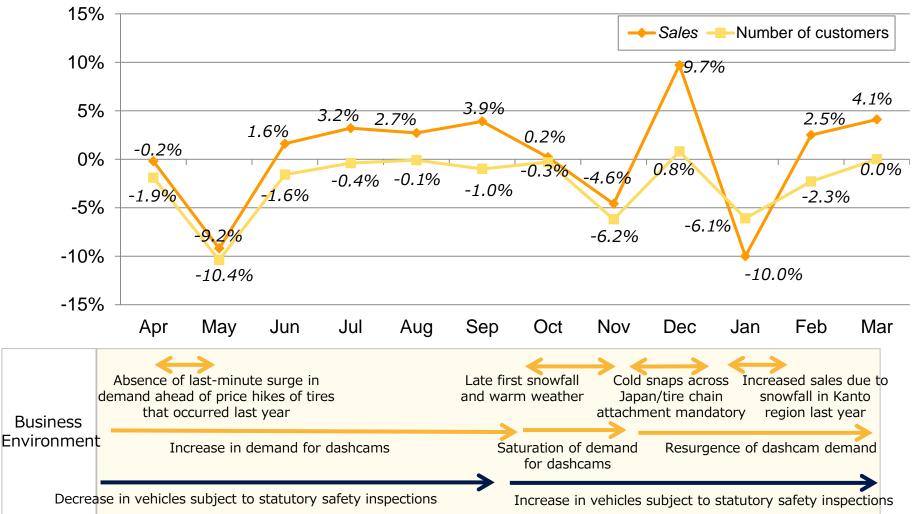
\* Sales at all domestic store formats (AUTOBACS, Super AUTOBACS, AUTOBACS CARS, AUTOBACS Secohan Ichiba and AUTOBACS EXPRESS)

#### FY March 2019 Review of Business Environment



[Same store basis] Sales: +0.5% YoY, Number of customers: -2.5% YoY



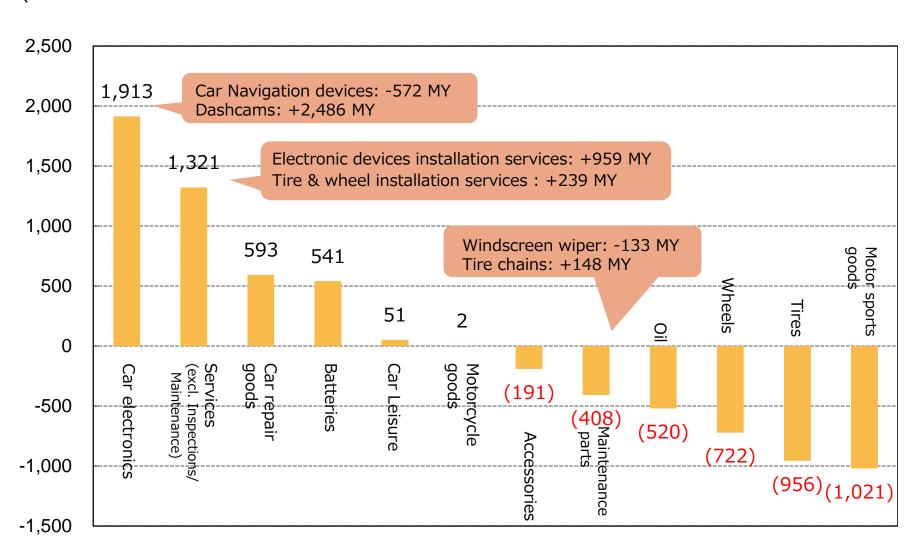


## Sales Ups & Downs by Merchandise (FY March 2019)



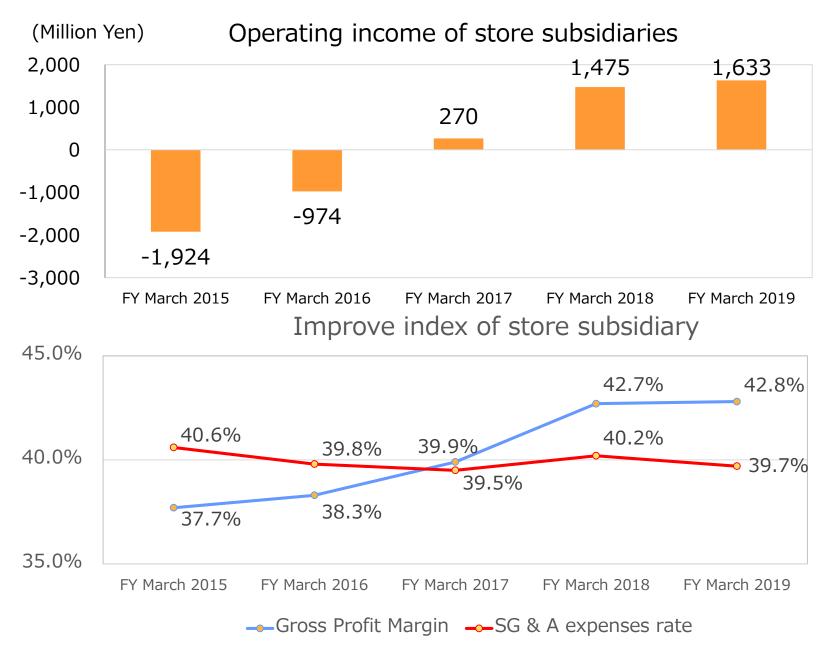
(Million Yen)

Retail sales ups and downs by merchandise category (FY March 2019, YoY change in amount, total store basis)



## Profit Improvement of Store Subsidiaries





#### Non-Consolidated and Domestic Store Subsidiaries



(Million Yen)

	Non-cons	solidated	Domestic Store Subsidiaries		
	Results	YoY	Results	YoY	
Net Sales	156,621	+308	53,453	-4,586	
Gross Margin(%)	33,140 (21.2%)	+838 (+0.5pt)	22,857 (42.8%)	-1,948 (+0.1pt)	
SG&A	26,930	+216	21,223	-2,107	
Operating Income	6,210	+621	1,633	+158	
Summary	- Sales and profit inci The total gross man to return of previous cost of goods delivered normal level and the the wholesale of tires electronics - SG&A increased man advertising expenses statutory safety inspectors	rgin increased due year's reduction of ed to stores to the strong results of s, wheels, and car ainly due to higher related to tires and	- Sales decreased an - Net sales and gross due to the transfer of Michinoku Autobacs - Operating income if initiatives to improve review of SG&A	s profit decreased of shares of and Autobacs Akita of mproved due to	

## Performance by Overseas Subsidiaries



#### Performance of Consolidated Subsidiaries

(Million Yen)

	(Million Tel							1011 1011				
	Fra	nce	Tha	Thailand Singapore		Ch	ina	Malaysia		Australia		
Number of stores*	1	1	1	5		3	(	0	4	4		0
Period	FY March 2019	FY March 2018	FY March 2019	FY March 2018	FY March 2019	FY March 2018	FY March 2019	FY March 2018	FY March 2019	FY March 2018	FY March 2019	FY March 2018
Net Sales (Million Yen)	7,846	7,190	510	371	1,310	1,390	573	452	48	36	763	-
SG&A (Million Yen)	4,244	3,818	298	216	564	589	200	170	59	63	218	-
Operatin g Income (Million Yen)	-93	-19	-139	-104	25	108	6	-20	-38	-48	38	-
Performa nce	in the nur stores, wi stores bei brought u direct mai of local su operating decreased due to the unseason weather a political in	espite an increase the number of cores, with two cores being rought under irect management f local subsidiaries, perating income ecreased partly ue to the inseasonable reather and olitical instability in emonstrations.  Sales increased as a result of the opening of small outlets in gas station malls owned by PTG Group. However, SG&A were incurred upfront, and the operating loss widened.		Vehicle maintenance for car-sharing enterprises and wholesale sales to hypermarkets increased, but service sales at stores were weak, and operating income decreased.		wholesale car goods services for domestic and other despite his expenses	orofit growth in sales of and or China's market markets gher	The opera narrowed reflecting increase i wholesale hypermar closure of unprofitat in August restructur local subs	an an sales to kets, the a ble stores and the ing of	AudioXtra involved i wholesale in Austral subsidiary	n the business ia, into a vin 018. Both income e or less	

\*including FC stores Amounts are rounded down.

# Expectations for the Business Environment (FY March 2020)



#### **Business Environment**

#### [Positive Factors]

- Continued growth in customers' interest in dashcams
- A rush demand ahead of the consumption tax hike
- Growth in demand for statutory safety inspections as a result of an increase in the number of vehicles subject to statutory safety inspections (during first half)

#### [Negative Factors]

- Reactionary fall from the rush demand ahead of the consumption tax hike
- Decrease in demand for statutory safety inspections as a result of a decrease in the number of vehicles subject to statutory safety inspections (from second half)

#### Domestic Store Sales (YoY)

First Half		Secon	d Half	Full Year		
Same store basis	Total store basis	Same store basis	Total store basis	Same store basis	Total store basis	
+4.8%	+4.6%	-1.5%	-1.7%	+1.3%	+1.1%	

## Financial Forecasts (FY March 2020)



(Billion Yen)

					(Billion Ton)			
	FY March 2019	FY March 2020 (Forecast)						
	Result (% to Net sales)	1st-half (% to Net sales)	2nd-half (% to Net sales)	Full year (% to Net sales)	YoY change (amount & rate)			
Net sales	213.8	105.0	118.0	223.0	+4.3%			
Gross profit	67.5	33.6	37.0	70.6	+4.5%			
	31.6%	32.0%	31.4%	31.7%	+0.1pt			
SG&A	60.1	31.6	31.0	62.6	+4.2%			
	28.1%	30.0%	26.0%	27.8%	-0.3pt			
Operating income	7.4	2.0	6.0	8.0	+7.0%			
	3.5%	1.9%	5.0%	4.0%	+0.5pt			
Ordinary income	8.2	2.2	6.5	8.7	+6.1%			
	3.8%	2.0%	6.0%	4.0%	+0.2pt			
Net income	5.4	1.4	4.4	5.8	+5.7%			
	2.6%	1.0%	4.0%	3.0%	+0.4pt			
ROE	4.4%			4.7%	+0.3pt			
Same store sales (YoY)	+0.5%	+4.8%	-1.5%	+1.3%	_			
Total store sales (YoY)	+0.5%	+4.6%	-1.7%	+1.1%	_			

#### Forecasts of FY March 2020



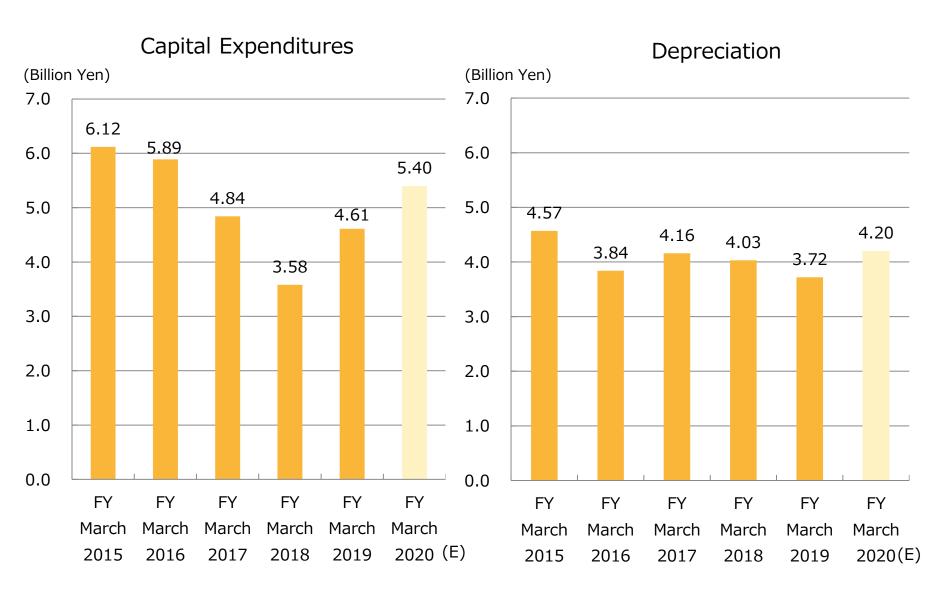
(Million Yen)

					,			
		FY March 2020 (Forecasts)						
		1st-half	2nd-half	Full Year	YoY change (amount)			
Domestic	Net sales	85,090	97,720	183,810	+2.6%			
AUTOBACS Business	Operating income	5,490	9,710	15,200	+2.2%			
Overseas Business	Net sales	6,500	7,100	13,600	+21.2%			
	Operating income	-160	-140	-300	_			
Dealers, BtoB and Internet Business	Net sales	15,870	16,130	32,000	+6.6%			
	Operating income	-300	-300	-600	_			
Others	Net sales	1020	1,130	2,150	-2.6%			
	Operating income	130	170	300	-29.9%			
Adjustment cost	Operating income	-3,160	-3,440	-6,600	_			

Notes: amounts are rounded down to the nearest ten million yen. % of net sales, YoY comparisons and planned targets are calculated in million yen. 14

## Capital Expenditures & Depreciation



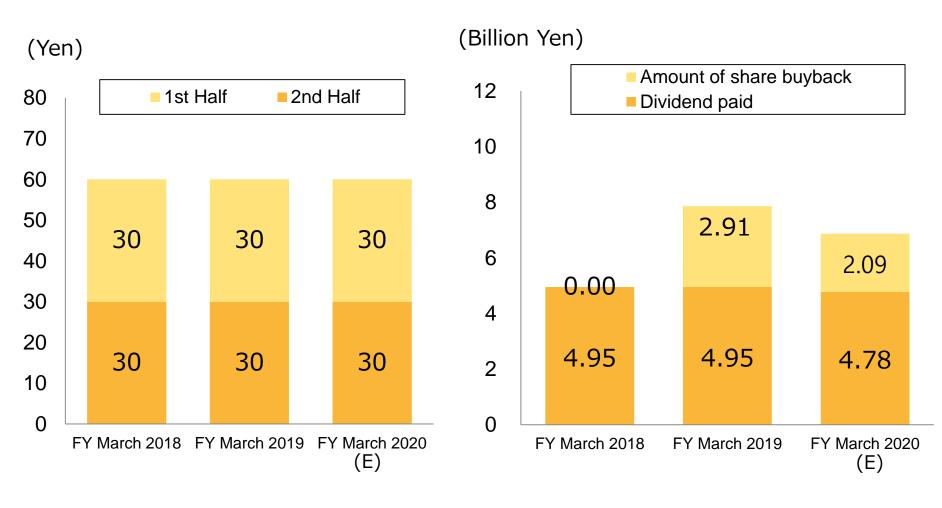


#### Shareholders Return





#### Dividends and share buyback



## II .Review of 2017 Medium-Term Business Plan and Outline of the Five-year Rolling Plan 2019



#### 2017 Medium-Term Business Plan



### **Group Vision**

1. Turnaround of AUTOBACS business

Supported by customers as a result of the increasing appeal of stores and merchandise

- 2. Development of future growth drivers
  - Overseas business: Retail sales/services and wholesale business that meet the needs of each country
  - New business: Specialized stores for car purchases, BtoB business, imported car dealers, etc.

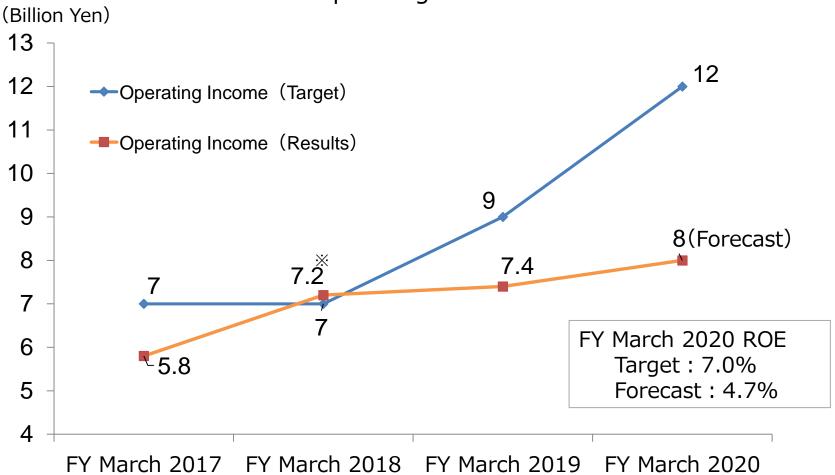
Management Targets (FY March 2020)

Consolidated Operating Income	12 BY
Consolidated ROE	7.0%

#### Results of 2017 Medium-Term Business Plan

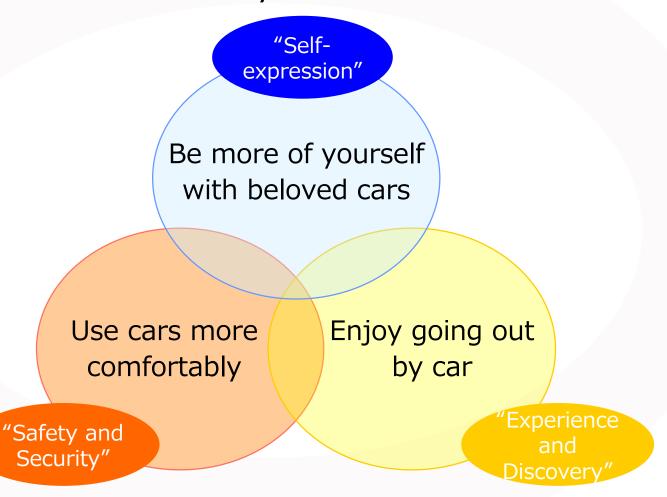








# Three Values Provided to Customers by AUTOBACS





### 1 Development of attractive products

Development of products related to safety and security,
 launch of a new brand



Pedal Watcher



JKM



**GORDON MILLER** 

-Expansion of AQ. Lineup





**Engine Oil** 



Disposable Microfiber Cloths



Car Air Freshener Clip



#### 1. Development of attractive products

- Development of products that make car trips more enjoyable







Campers

- Development of products related to ARTA rebranding









## JACK&MARIE Automobile lifestyle shop

■ Promote real store openings

The 2nd: LaLaport NAGOYA Minato AQULS (Sep. 28, 2018 Opened)

The 3rd: Yokohama Landmark Plaza (Nov. 8, 2018 Opened)

The 4th: MARK IS Fukuoka Momochi (Nov. 21, 2018 Opened)



JACK & MARIE LaLaport NAGOYA Minato AQULS



JACK & MARIE Yokohama Landmark Plaza





# 2.Develop effective sales and operations that meet customer demand

Super AUTOBACS Toyama-minami (Sep. 1, 2018 Reopen)



Super AUTOBACS Morioka-minami (Oct. 19, 2018 Reopen)



Smart+1 Utsunomiya Store (Sep. 7, 2018 Open)











New concept flagship store



## A PIT AUTOBACS SHINONOME

(Nov. 23, 2018 Open)











#### Store Renovation

FY March 2019 renovated: 127 Stores

Before



**After** 





Improving the mobility around cash registers



Changing the in-store placement of products requiring customer service



Improving the work space beside cash register



Expand JKM, GORDON MILLER

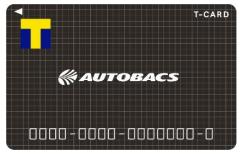
Improvement seen at implemented stores

- 1. Sales of car accessories increased
- 2. Improved customer service efficiency and sales of gross profit per customer increased



### 3.Inclusion of families and young customers

- Using Customer Voice Program
- Integration of T-Point
- Renew AUTOBACS official Application
- Problems remained in membership system review and optimal allocation of advertising expenses



T-Point Card (AUTOBACS ver.)



Online Booking Software



#### 4.HR Development and activation

- Training of mechanics and keeping them stay at AUTOBACS
- Create a system to praise employees



**AUTOBACS GUYS 2018** 



**AUTOBACS AWARD** 

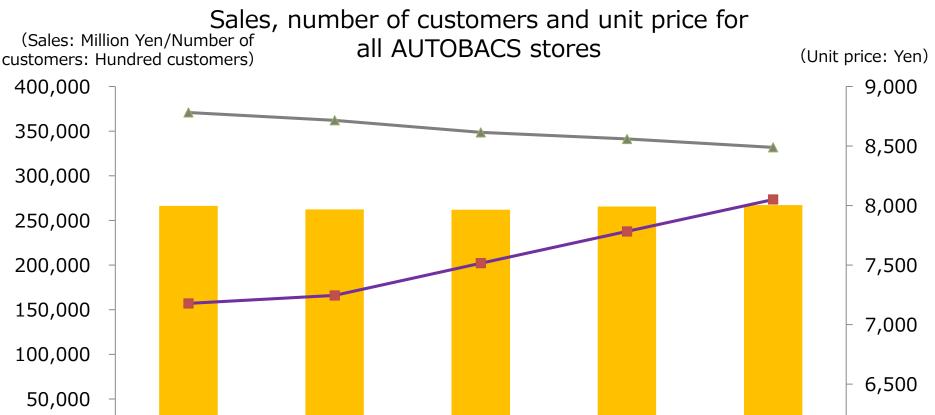


**Employee Awards Party** 

- 5. Strengthening the foundation to raise attraction
  - Problems in reducing distribution costs and labor saving in store operations

0





■Sales of all AUTOBACS stores(include FCs) → Number of customers → Unit price

FY March 2015 FY March 2016 FY March 2017 FY March 2018 FY March 2019

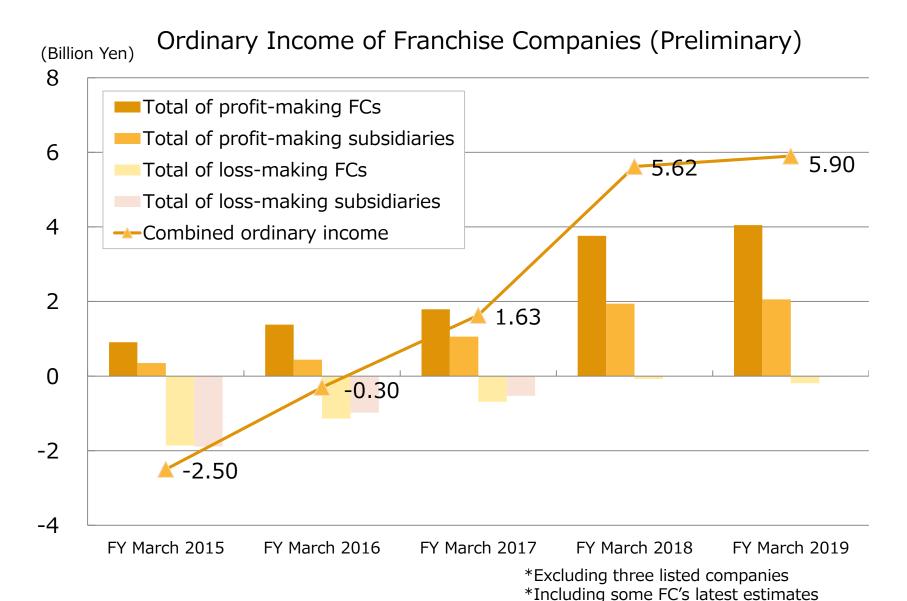
Number of purchased items per customer

FY March 2016: 2.67 items ⇒ FY March 2019: 2.97 items

6,000

#### Performance Results of Franchisees





# Results (Overseas Business and Dealer, BtoB and Internet Business)



#### **Overseas Business**

- Established a wholesale business model
- Making close examination for retail business depending on which country it is dealing business.





PB items for overseas

#### **Dealer Business**

 Despite expanding the number of stores, problems remain in stable earnings



Ogikubo BMW

#### **BtoB Business**

- Profit improved by reorganization of wholesale business subsidiary

#### **Internet Business**

- Concentrate on Infrastructure maintenance

## Results



## (Infrastructure maintenance, Asset control)

#### Infrastructure maintenance

- Reduced IT expenses
- Performed head office personnel optimization and reassignment to profit-making business
- Problem remains in reviewing IT, logistics assets and reducing consolidation expenses

#### Asset control

- Selling of cross-holding shares
- Improved asset efficiency
- Acquisition of own shares

# Outline of the Five-year Rolling Plan 2019

# Five-year Rolling Plan 2019



Our mission

We constantly create a new car lifestyle culture.

■ What we aim to achieve in the Five-Year Rolling Plan

We will establish and link the six networks to provide services suited to the scenarios in which customers use cars.

#### Six Networks

- 1) AUTOBACS chain network
- 2) Overseas Alliance network
- 3) Multi-dealer network
- 4) Pit service network to provide the best service
- 5) Maintenance network to adapt to nextgeneration technology
- 6) Online network to enhance relationships with customers



# Structures and systems to support realization



- 1) Strengthening of the monitoring system
- 2) Change in the exective officer system
- 3) Change of evaluation axis of executive officers
- 4) Enhancement of project management
- 5) Keep creating a culture that encourages challenges

#### **Financial Policies**



Expanding our operating cash flow by promoting growth strategies and performing active business investments and sufficient shareholder returns

- Our concept regarding business investment Making investments to establish six networks, which will lead to our medium- and long-term growth
- 2) Our concept regarding shareholder returns Setting our target total return ratio over five years at 100%

# How to Implement the Five-year Rolling Plan



- Period: Five years from the fiscal year ending March 31, 2020 to the fiscal year ending March 31, 2024
- Implementation of review:

  Without sticking to the five-year period mentioned above, we will continuously review its direction and strategies for the five years
- Announcement of numerical goals: Specific numerical targets will be announced each year.

ahead to keep up with the latest trends.





# Numerical targets (consolidated)

Net Sales	223.0BY
Operating income	8.0BY
Ordinary income	8.7BY
Net income	5.8BY
ROE	4.7%



Targets and Current Initiatives for the Fiscal Year Ending March 31, 2020

Focus on the activities for establishing and linking the six networks.

Also proceed with the development of business foundations.

- Improve the efficiency of the domestic AUTOBACS business resources
- Expand retail earnings
   (Seek the optimal operating structure for the AUTOBACS chain)
- Review experimental businesses
- Downsize the overseas retail businesses
- Reconstruct IT and logistics platforms



# AUTOBACS SEVEN VISON 2050 Creating Our Future Together

# Professional & Friendly

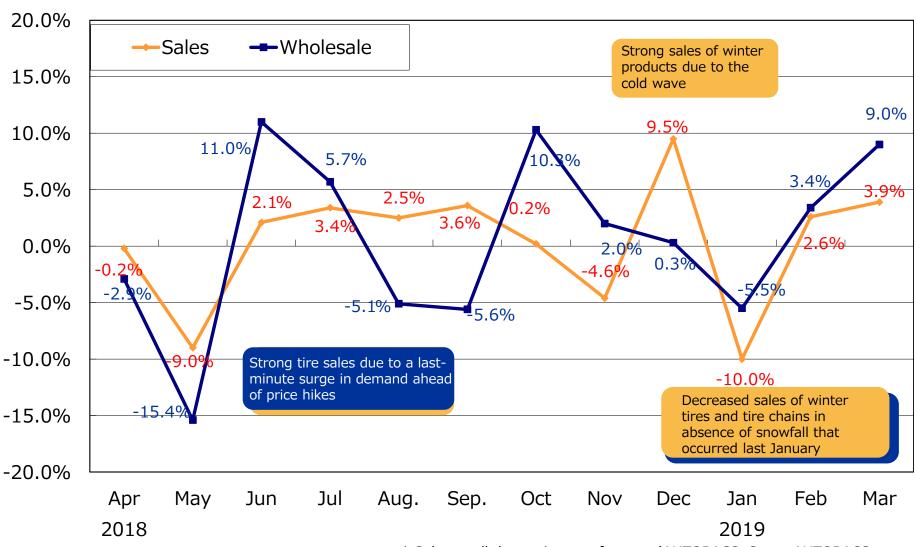




#### Sales Trend: Retail & Wholesale



(YoY change for the last 12 months)

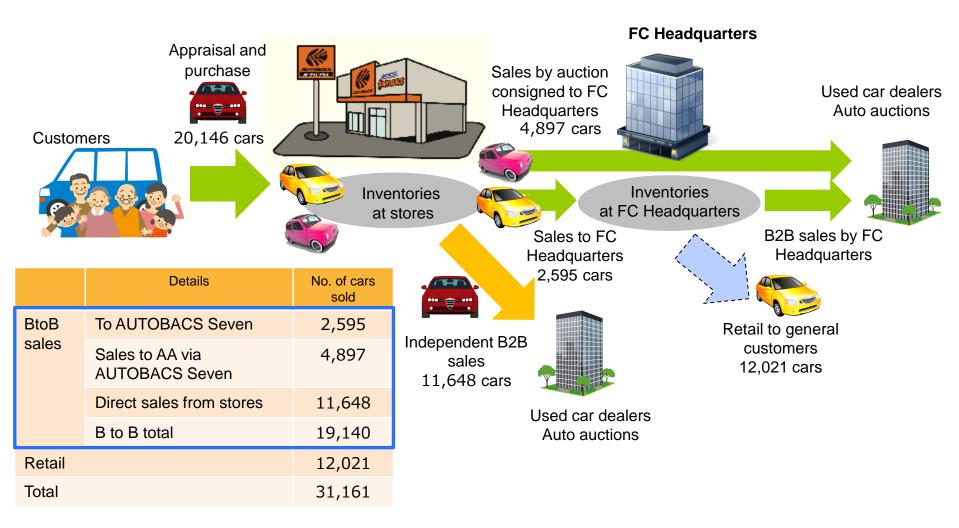


### Automobile purchase and sales (1)



#### Commercial flow of car purchase and BtoB sales

(No. of cars denotes cumulative units for FY ended Mar 31, 2019)

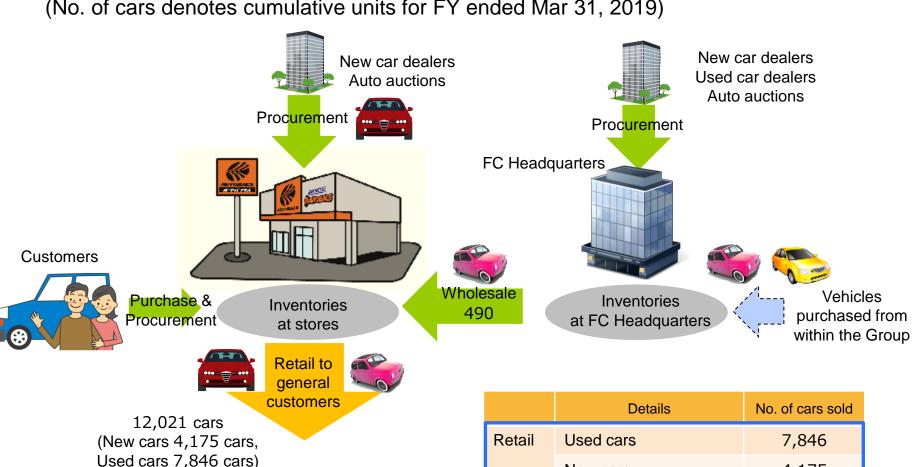


#### Automobile purchase and sales (2)



#### Commercial flow of retail sales

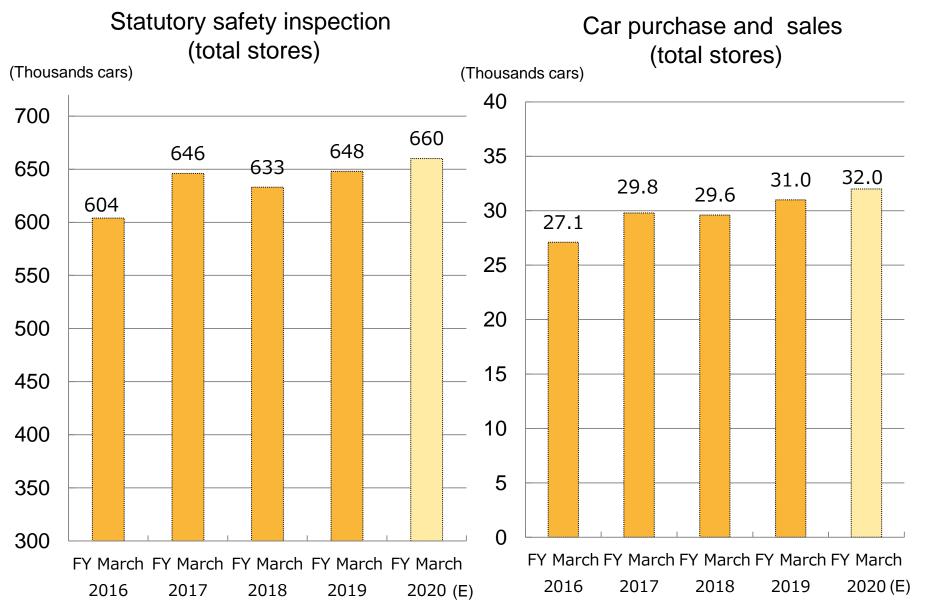
(No. of cars denotes cumulative units for FY ended Mar 31, 2019)



/ II / I Care			
2,021 cars ars 4,175 cars,	Retail	Used cars	7,846
Customers		New cars	4,175
		Retail total	12,021
	B2B sales		19,140
	Total		31,161

# Results of Statutory Safety Inspection and Car Purchase & Sales Business





# Progress of New Store Openings (FY March 2018)



	Domestic Store name	Location(Prefecture)	Owner of store	Opening date
1	Smart+1 Utsunomiya Store	Tochigi	RC	Sep. 7,2018
2	Super AUTOBACS Morioka Minami*	lwate	RC	Oct. 19, 2018
3	AUTOBACS Koga Store	Ibaraki	FC	Oct. 25, 2018
4	AUTOBACS Shinonome Store*	Hiroshima	Subsidiaries	Oct. 25, 2018
5	AUTOBACS Nishio Store*	Aichi	FC	Nov. 23, 2018
6	A PIT AUTOBACS SHINONOME*	Tokyo	RC	Nov. 23, 2018

	Overseas Store name	Location (Country)	Owner of store	Opening date	
1	AUTOBACS Phetkasem 25 Store	Thailand	Overseas Subsidiaries	May 11, 2018	
2	AUTOBACS Zhongfeng Store	Taiwan	FC	Jun. 1, 2018	
3	AUTOBACS Toufen Store	Taiwan	FC	Jun. 1, 2018	
4	AUTOBACS Krathumbaen 5 Store	Thailand	Overseas Subsidiaries	Jun. 29, 2018	
5	AUTOBACS Hsinchu Store*	Taiwan	FC	Jul. 1, 2018	
6	AUTOBACS Vibhavadi32 Store	Thailand	Overseas Subsidiaries	Jul. 25, 2018	
7	AUTOBACS Bang Na KM 12 Store	Thailand	Overseas Subsidiaries	Jul. 27, 2018	
8	AUTOBACS Kalimalang Store	Indonesia	FC	Dec. 14, 2018	
9	AUTOBACS Phutthamonthon 4 Store	Thailand	Overseas Subsidiaries	Jan. 18, 2019	
10	AUTOBACS Liebduan Ramintra Store	Thailand	Overseas Subsidiaries	Jan. 25, 2019	

# Quarterly P/L (FY March 2019)



(Billion Yen)

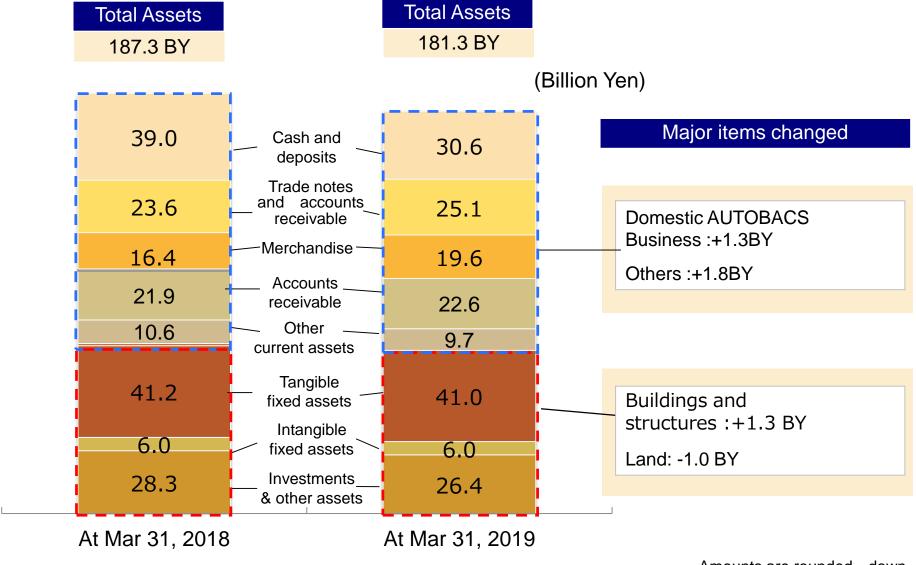
	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter	FY March 2018
Net sales	49.0	48.4	68.3	47.9	213.8
YoY	-2.2%	+0.3%	+2.5%	+1.6%	+0.7%
Gross profit (% of Sales)	14.6 (29.9%)	16.1 (33.2%)	21.0 (30.8%)	15.7 (32.8%)	67.5 (31.6%)
YoY	-5.2%	-2.5%	+1.7%	+3.2%	-0.6%
SG&A	14.4	14.8	15.4	15.4	60.1
YoY	-3.7%	+0.4%	+2.8%	+0.0%	-0.1%
Operating income	0.2	1.2	5.6	0.3	7.4
YoY	-47.3%	-27.4%	-1.4%		-4.0%
Ordinary income	0.5	1.2	6.0	0.2	8.2
Net income	0.3	0.2	4.0	0.8	5.4
Same store sales	-2.7%	+3.2%	+2.4%	-1.3%	+0.5%

Amounts are rounded down.

<sup>%</sup> of Net Sales and YoY comparisons are calculated in the single digits.

#### **Balance Sheet: Assets**

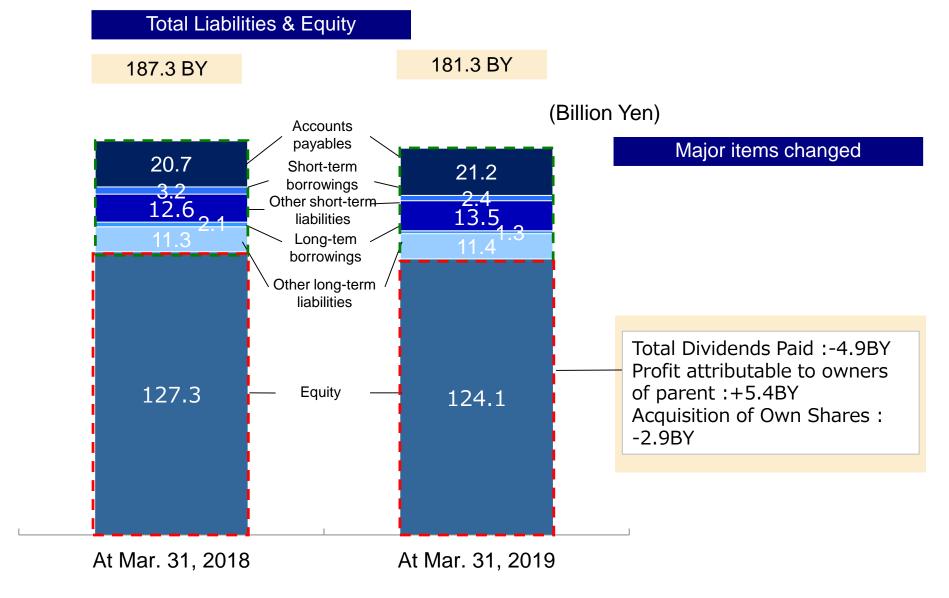




Amounts are rounded down.

#### Balance Sheets: Liabilities and Equity





## Store Openings and Closings (FY March 2018)



Domestic stores	No. of FY March 2019						No. of stores	
	stores at		1st Half			2nd Half		
	March 31, 2018	New	S/B • R/L	Close	New	S/B • R/L	Close	at March 31, 2019
AUTOBACS	497	+1		-4	+1	+2/-2	-2	493
Super AUTOBACS	74					+2/-2		74
AUTOBACS Secohan Ichiba	8						-1	7
AUTOBACS EXPRESS	11							11
AUTOBACS CARS	13			-3			-2	8
Total	603	+1		-7	+1	+4/-4	-5	593

Overseas	No. of	FY Mar	No. of	
stores	stores at Mar 31, 2018	1st-half	2nd-half	stores at Mar 31, 2019
France	11			11
Thailand	9	+4	+2	15
Singapore	3			3
Taiwan	6	+3/-1	-1	7
Malaysia	5	-1		4
Indonesia	4	-1	+1/-1	3
Philippines	3			3
Total	41	+4	+1	46

S/B=Scrap & Build, R/L=Relocation



#### Forward-Looking Statements

These materials include forecasts regarding the Company's future plans, strategies, and performance. This information is based on judgments and forecasts made in accordance with information currently available. Actual results may differ materially from forecasts due to such factors as changes in operating circumstances.