FY March 2020 Analyst Meeting



AUTOBACS SEVEN CO., LTD.

May 22, 2020

Table of Contents

Consolidated Results of FY March 2020 · · · · · · P 2 ~ P16

- Overview
- Domestic AUTOBACS Business
- Overseas Business
- Car Dealership, BtoB and Internet Business

Forecasts for FY March 2021 · · · · · · P17 ~ P22

Implementation of Key Measures in the Domestic AUTOBACS Business and Operation Including Measures Against COVID-19
••••P24~P27

Progress of the Five-Year Rolling Plan 2019 ⋅ ⋅ ⋅ P28 ~ P39

[APPENDIX] $\cdots P40 \sim P50$

Consolidated Results of FY March 2020 and Forecasts for FY March 2021



Consolidated P/L (FY March 2020)



Increases in net sales and operating income: Despite increases in net sales and operating income, net income decreased due to an extraordinary loss. In the Domestic AUTOBACS Business, while sales of tires declined YoY due to a record-warm winter, dashcams continued to show the strong performance seen in the previous year. SG&A expenses increased with a rise in the number of consolidated subsidiaries and the implementation of store renovations and sales promotions. Operating income increased, reflecting improved profitability in the Overseas Business and the Car Dealership, BtoB and Internet Business. However, net income decreased mainly due to the impairment losses related to COVID-19.

(Billion Yen)

	Latest forecasts	Actual results	YoY change	Change from the latest forecasts	FY March 2019 Results※
Net sales	223.0	221.4	+3.5%	-0.7%	213.8
Gross profit	70.6	70.7	+4.7%	+0.2%	67.5
SG&A	62.6	63.1	+5.1%	+0.9%	60.1
Operating income	8.0	7.5	+1.4%	-5.2%	7.4
Ordinary income	8.7	8.0	-1.7%	-7.4%	8.2
Net income	5.8	3.7	-31.4%	-35.1%	5.4
EPS(Yen)	71.65	47.10	-29.3%	-34.3%	66.58
ROE	4.7%	3.1%	-1.3pt	-1.6pt	4.4%

Major Index of FY March 2020



Consolidated Sales

YoY

+3.5%

Total AUTOBACS stores retail sales YoY -0.2%

Whole sales of non-consolidated company YoY -1.1%

Gross Profit

FY 2020

FY 2019

32.0% ← 31.6%

Operating Income

FY 2020

FY 2019

7.58 Billion Yen \leftarrow 7.47 Billion Yen

Net income

FY 2020

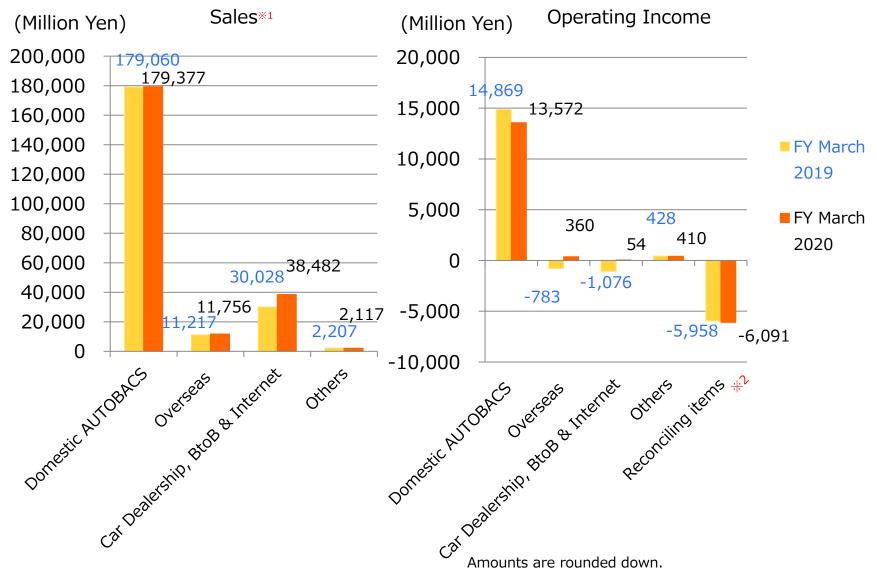
FY 2019

3.76 Billion Yen ← 5.48 Billion Yen

impairment loss of non-current assets related to COVID-19: 1.95 Billion Yen

Sales and profits of Reporting Segments





%1: Before elimination of transaction between segments

※2: Corporate expenses not distributed to each reporting segment, mainly administrative expenses

Segment Information

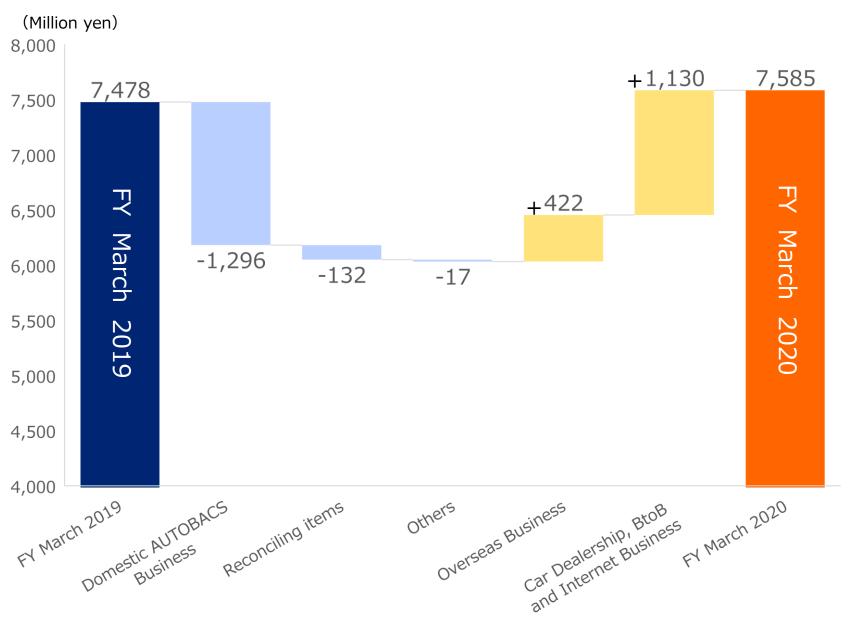
(Million Yen)

		FY March 2020 result	FY March 2019 result	YoY	Summary
	Sales	179,377	179,060	+0.2%	SG&A expenses increased due
Domestic	Gross profit	56,420	55,433	+1.8%	to the conversion of FC stores into subsidiaries. In addition,
AUTOBACS Business	SG&A	42,848	40,564	+5.6%	expenses related to sales promotions and store
	Operating income	13,572	14,869	-8.7%	renovations rose.
	Sales	11,756	11,217	+4.8%	
Overseas	Gross profit	5,530	5,432	+1.8%	Operating loss decreased due to the reduction of unprofitable retail business and the
Business	SG&A	5,890	6,216	-5.2%	expansion of high profitable wholesale business.
	Operating income	-360	-783	-	Wholesale Dusiness.
	Sales	38,482	30,028	+28.2%	Calca and profits improved by
Dealership, BtoB and	Gross profit	8,026	6,002	+33.7%	Sales and profits improved by the enhancement of services by
Internet Business	SG&A	7,971	7,079	+12.6%	imported car dealers and the optimization of sales activities in
Dusiness	Operating income	54	-1,076	-	the BtoB Business.
	Sales	2,117	2,207	-4.1%	
Others	Gross profit	769	711	+8.1%	Commission income related to
Others	SG&A	359	283	+26.6%	insurance decreased.
	Operating income	410	428	-4.2%	
Reconciling items	Operating income	-6,091	-5,958	-	

Amounts are rounded down. YoY comparisons are calculated in yen.

Operating Income YoY Ups & Downs by Reporting Segments





Review for FY March 2020

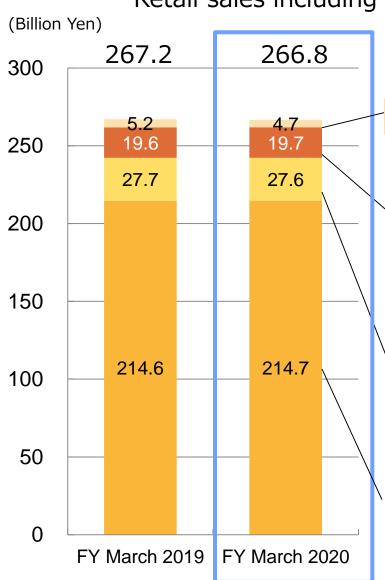


- Sales of tires remained strong in the first half, reflecting a rush demand caused by the consumption tax hike and the announcement of a price increase in October. However, sales fell below the yearago level in the second half due to the reactionary decline and a record-warm winter.
- Sales of dashcams remained strong, reflecting media coverages on tailgating, as well as enhancement in the awareness of safety while driving. The unintended start prevention device obtained a lot of interest.
- In the domestic AUTOBACS business, operating income decreased, reflecting an increase in SG&A expenses due to a rise in the number of consolidated subsidiaries and the implementation of store renovations and sales promotions.
- In the Overseas business, operating loss shrank due to the implementation of initiatives aimed at strengthening profitable wholesale businesses.
- In the BtoB business, operating income improved after integration of two wholesaling subsidiaries.

Retail Sales in Total AUTOBACS Group Stores



Retail sales including FCs*: 266.8 billion Yen (-0.2% YoY)



Second hand goods & Fuel: 4.7BY (-9.6% YoY)

Statutory safety inspection: 19.7BY (+0.4% YoY)

Number of cars inspected: 634,000cars (-2.2% YoY)

Number of fully certified & designated stores: 423 stores

(Down from 421 stores at March 31, 2019)

Car purchase & sales: 27.6BY (-0.2% YoY)

Number of cars sold: 31,522 cars (+1.2% YoY)

Number of CARS membership stores: 400 stores

(Down from 401 stores at March 31, 2019)

Car related goods & services: 214.7BY (+0.0% YoY)

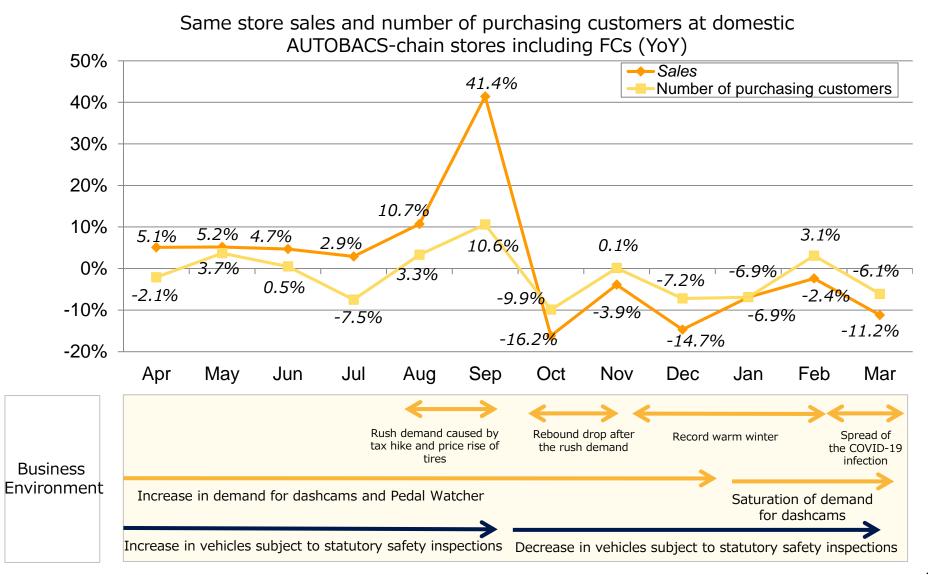
Amounts are rounded down.

* Sales at all domestic store formats

FY March 2020 Review of Business Environment



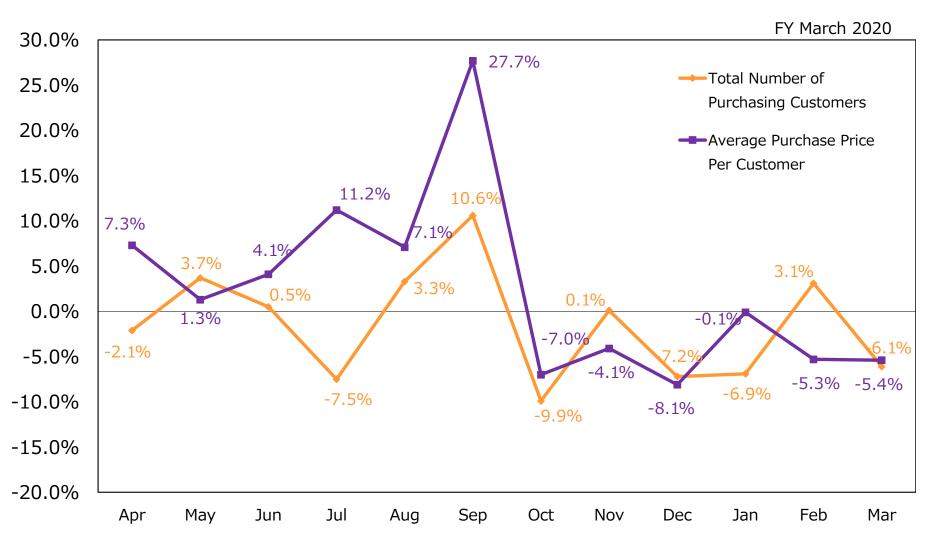
[Same store basis (YoY)] Sales: -0.2%, Number of purchasing customers: -1.9%



Total Number of Purchasing Customers and Average Purchasing Price Per Customer



YoY change for the last 12 months



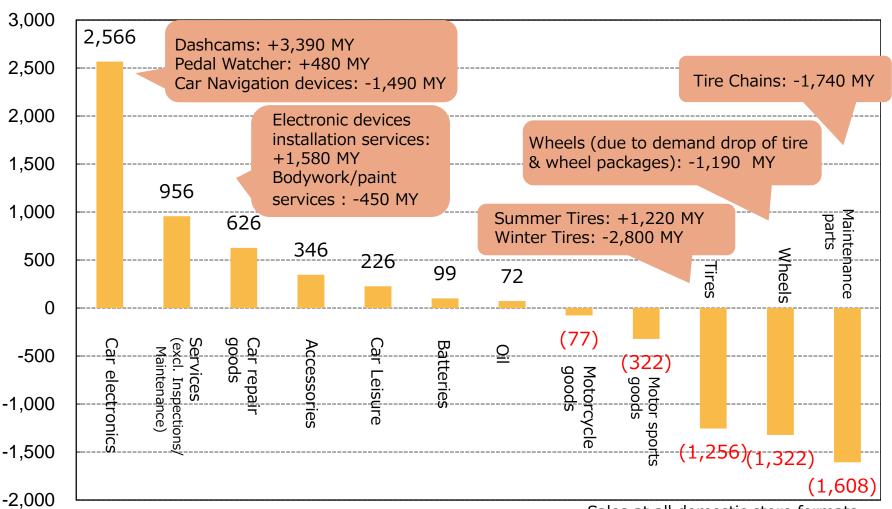
^{*} Sales at all domestic store formats

Sales Ups & Downs by Merchandise (FY March 2020)



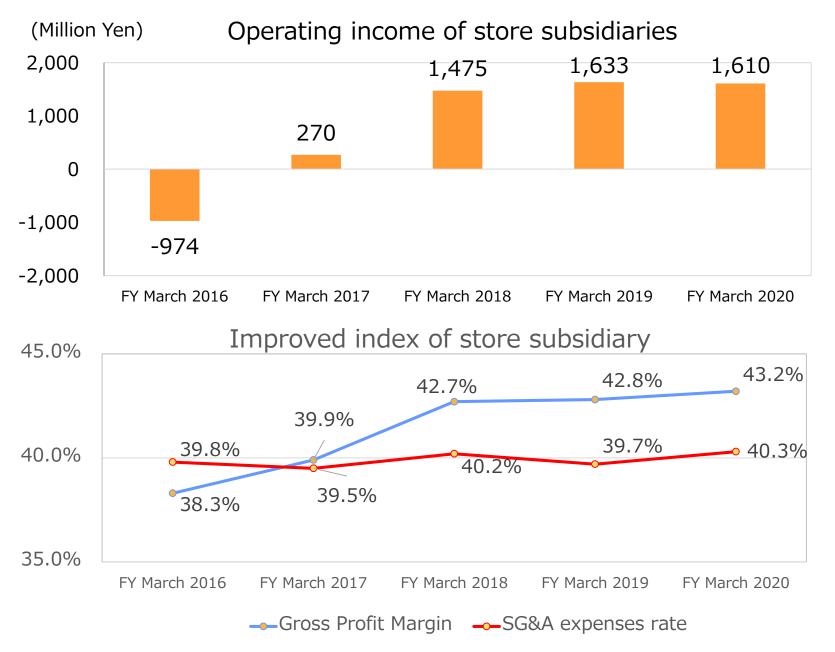
(Million Yen)

Retail sales ups and downs by merchandise category (FY March 2020, YoY change in amount, total store basis)



Profit Improvement of Store Subsidiaries





Change in the profit of Overseas Business





The operating loss shrank through the strengthening of wholesale business.

Performance by Overseas Subsidiaries



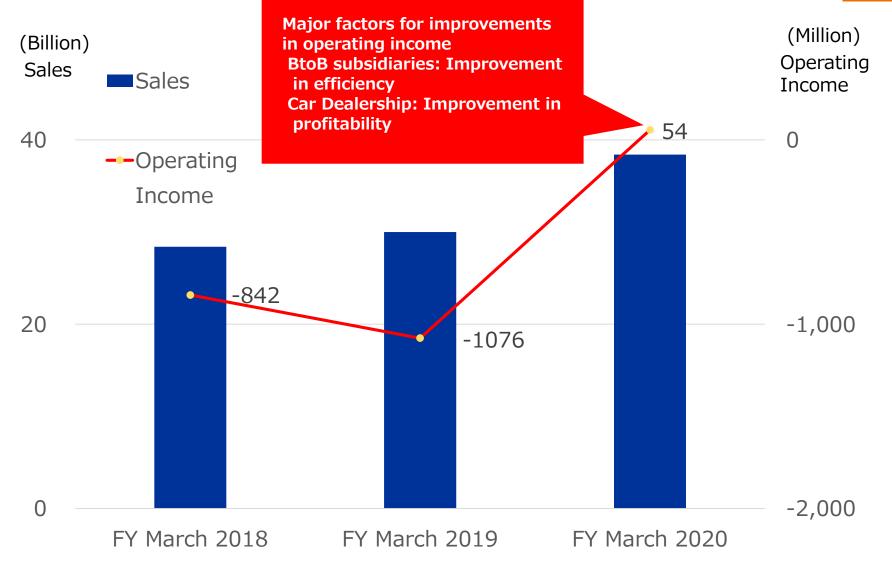
Performance of Consolidated Subsidiaries

(Million Yen)

	Fra	nce	Tha	iland	Singa	apore	Ch	ina	Mala	aysia	Aust	cralia	Total o	verseas diaries
Number of stores*	1	1	1	7	2	2	()	ļ	5	()	-	-
Period	FY March 2020	FY March 2019	FY March 2020	FY March 2019	FY March 2020	FY March 2019	FY March 2020	FY March 2019	FY March 2020	FY March 2019	FY March 2020	FY March 2019	FY March 2020	FY March 2019
Net Sales (Million Yen)	6,768	7,846	766	510	1,754	1,310	965	573	65	48	1,378	763	11,698	11,052
SG&A (Million Yen)	3,703	4,244	340	298	629	564	190	200	40	59	415	218	5,319	5,585
Operating Income (Million Yen)	-102	-93	-100	-139	204	25	18	6	-17	-38	26	38	29	-199
Performa nce	Sales dro to the spi COVID-19 infection addition t store tran SG&A exp also decre	read of o to the nsfer. oenses	a result of store open the open	ning and ing of res in gas alls	Sales and operating increased acquiring SK AUTOI Pte. Ltd. a wholesale increased private-bi maintena	income after shares in MOBILE and sales for	Wholesal for the Cl domestic particular private by rose sign In Octobe the Car H Group was converted equity ma affiliate the additional investme	ninese market, dy for rand oil, ificantly. er 2019, louse as d into an ethod nrough	Operating shrank di increase wholesale hyperma the effect restructu implementhe previ	ue to an in e to rkets and c of ring	In Octobe AudioXtra was mad new subs order to p local who	a Pty.Ltd. e into a sidiary in promote	due to the unprofitable businesses	as a whole reduction of e retail and of profitable







Profitability was restored mainly through improvements in efficiency at BtoB subsidiaries.

Forecasts for FY March 2021

Expectations for the Business Environment (FY March 2021)



Business Environment

[Positive Factors]

- •Increase in demand in reaction to hesitation toward purchasing winter goods in the previous year due to a warm winter.
- ·Increase in demand for maintenance services due to the prolonged age of vehicles
- •Increase in demand for statutory safety inspections due to a rise in the number of vehicles subject to statutory safety inspections (from the second half).

[Negative Factors]

- ·Sluggish consumer spending due to COVID-19.
- •Decrease in demand for automotive goods due to weak demand for new vehicles.
- Fall in demand for statutory safety inspections due to a decline in the number of vehicles subject to statutory safety inspections (during first half).

Domestic Store Sales (YoY)

First Half		Secon	d Half	Full Year		
Same store basis	Total store basis	Same store basis	Total store basis	Same store basis	Total store basis	
-10.7%	-10.7%	+10.4%	+10.4%	-0.2%	-0.2%	

Financial Forecasts (FY March 2021)



(Billion Yen)

	FY March 2020	FY March 2021 (Forecast)						
	Result (% to Net sales)	1st-half (% to Net sales)	2nd-half (% to Net sales)	Full year (% to Net sales)	YoY change (amount & rate)			
Net sales	221.4	102.6	121.2	223.0	+1.1%			
Gross profit	70.7	31.9	39.5	71.5	+1.1%			
	32.0%	31.1%	32.6%	31.9%	-0.1pt			
SG&A	63.1	31.4	32.4	63.9	+4.2%			
	28.5%	30.6%	26.8%	28.6%	-0.3pt			
Operating income	7.5	0.5	7.0	7.6	+0.2%			
	3.4%	0.5%	5.8%	3.4%	-0.0pt			
Ordinary income	8.0	0.6	7.4	8.1	+0.5%			
	3.6%	0.6%	6.2%	3.6%	-0.0pt			
Net income	3.7	0.1	5.3	5.5	+46.1%			
	1.7%	0.1%	4.4%	2.5%	+0.8pt			
ROE	3.1%			4.6%	+1.5pt			

Forecasts of FY March 2021 (by Reporting segments)



(Million Yen)

					(17111110111111)				
		FY March 2020 (Forecasts)							
		1st-half	2nd-half	Full Year	YoY change (amount)				
Domestic	Net sales	82,300	97,040	179,340	-0.0%				
AUTOBACS Business	Operating income	4,440	9,850	14,290	+5.3%				
Overseas Business	Net sales	5,030	6,160	11,190	-4.8%				
	Operating income	-490	-170	-660	_				
Car Dealership, BtoB and Internet Business	Net sales	19,960	22,900	42,860	+11.4%				
	Operating income	-350	20	-330	_				
Others	Net sales	1,060	1,050	2,110	-0.3%				
	Operating income	210	200	410	-0.1%				
Adjustment cost	Operating income	-3,280	-2,830	-6,110	_				

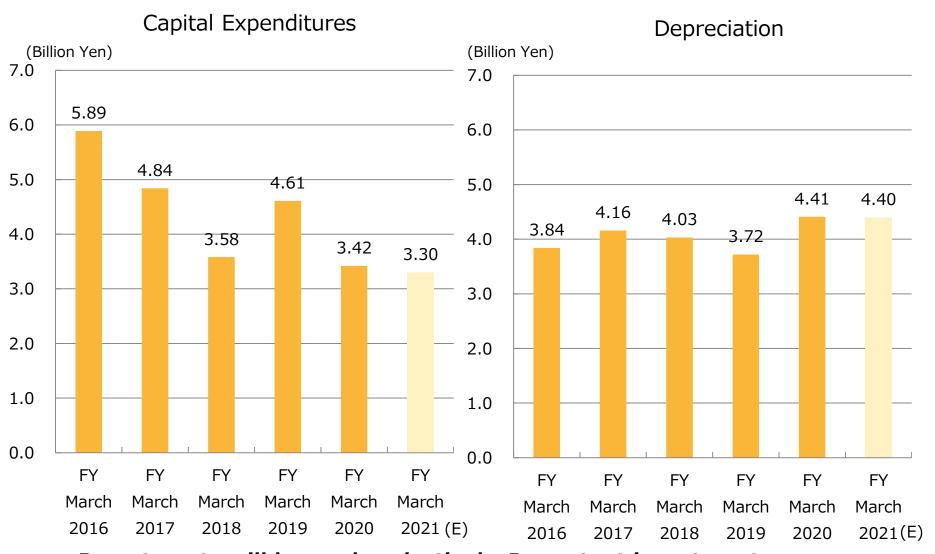
Net sales are before elimination of transaction between segments.

Amounts are rounded down.

% of net sales, YoY comparisons are calculated in yen.

Capital Expenditures & Depreciation

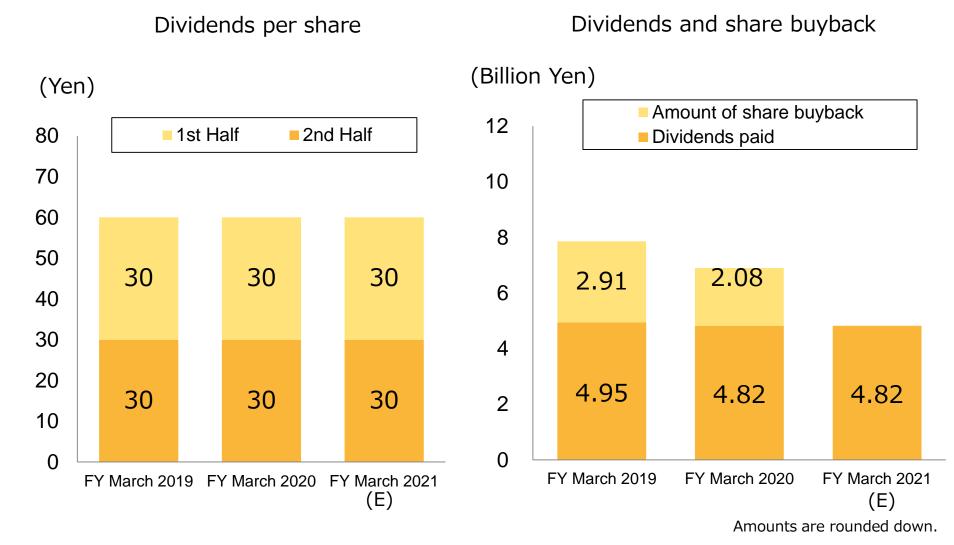




Investments will be made selectively. Important investments necessary for growth will be made actively while other investments will be restrained to secure liquidity on hand.

Shareholders Return





Stable returns to shareholder will be maintained.

Implementation of Key Measures in the Domestic AUTOBACS Business and Operation Including Measures Against COVID-19 and Progress of the Five-Year Rolling Plan 2019

Implementation of Key Measures in the Domestic AUTOBACS Business and Operation Including Measures Against COVID-19

Implementation of Key Measures in the Domestic **AUTOBACS Business**



Tires

Number of tires sold (FY March 2020) (YoY) 101.1% Summer Tires Winter Tires 82.4% 95.0% total



Statutory Safety Inspection & Maintenance Services

(FY March 2020)

Number of units sold

Retail Sales

(YoY)

97.8%

100.4%



✓ Store Renovations

Actual results (for FY March 2020)

Number of stores: 121

(total number of stores completing renovations:

248)



Improved to enable easy migration



Change the location of merchandise that need sales advice



Improvement of work space beside the cash register



Sales floor development of JKM, GORDON MILLER

Stores Operation Including Measures Against COVID-19















FC Support Measures for FY March 2021 (Reduction or exemption of expenses, postponement of payments, and financing)



Support measure 1: Reduction of advertising expenses payment by FC

Reduction or exemption of expenses for certain items, with respect to half of the costs borne by franchisees for nationwide sales promotions.

Support measure 2: Establishment of a payment postponement scheme

Postponement of payments for certain period, with respect to invoices issued for goods purchased in any month, from April 2020.

Support measure 3: Establishment of a short-term financing program

Establishment of a short-term financing program to increase the effectiveness of support measure 2, a scheme for payment postponement.



Progress of the Five-Year Rolling Plan 2019

Five-year Rolling Plan 2019



Our mission

We constantly create a new car lifestyle culture.

- We will get closer to people's living, car and society, and offer more satisfying and value-added services to customers -

■ What we aim to achieve in the Five-Year Rolling Plan

We will establish and link the six networks to provide services suited to the scenarios in which customers use cars.

Initiatives for FY March 2020 Five-Year Rolling Plan 2019



Progress of the Five-Year Rolling Plan 2019

1. Initiatives for construction and coordination of the Six Networks

2. Maintenance of business infrastructure





Establishment of a new Online Network

■ Strategic alliance with Car Frontier Co., Ltd. an affiliated company of Mitsubishi Corporation (2020.5.1)

We announced investment in BEAD Inc. The company operates TIREHOOD, an online tire shop that offers one-stop, tire-related service, including the sale of tires and installation reservations. As a joint operator of BEAD Inc., we will promote the online TIREHOOD business, going forward.



- ✓ We seek to provide drivers with new and improved services by combining the online development of businesses and services, as well as the network and technological capability of AUTOBACS franchise stores.
- ✓ We will establish a network to leverage more than 4,000 installation facilities of TIREHOOD nationwide.



Establishment of a new Online Network

■ Improvement of AUTOBACS app We will enhance relationships with customers.

- ✓ Target release timing: Autumn 2020
- ✓ We will establish an environment in which we get connected with customers at any time by leveraging digital technologies.



Summary of new functions:

- I. Easy log-on: Sign-on with one push of a button
- II. Improved startup speed: Three times faster than the current level
- III. Improved operability: Simple and easy-to-use operation for bookings
- IV. QR code-based inspection certificate scanner: Digitalization of vehicle information by scanning QR code-based vehicle inspection certificates
- V. Targeted streaming: Streaming at a planned time based on location information.
- VI. Separate streaming from each store: Streaming of original content on a store-by-store/area-by-area basis.



Establishment of a new Online Network

■ Renewal of the Autobacs.com website

- ✓ The renewal will occur in 2020.
- ✓ We will boost competitiveness in the expanding e-commerce market and improve consumer convenience.

Consumers diversifying purchasing activities, spread of online-based payments, accelerated move to cashless transactions, expanding ecommerce market and intensifying price competition.



The renewed Autobacs.com features enhanced functions, such as the arrangement of online prepayments, setting of unique merchandise pricing strategy and provision of T-points online.

By leveraging such functions, we will increase the number of store visits made by customers and our market share.





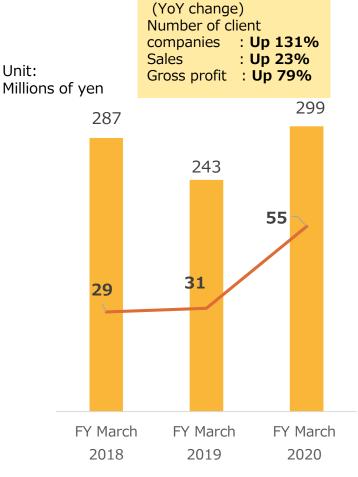
Establishment of AUTOBACS Chain Network

Changes in wholesale sales to non-group companies

FY ended March 2020

■ Establishment of a wholesale network (Launched in FY ended March 2018)

- ✓ Securing sales channels through subsidiaries, with respect to sales of existing automotive goods to nongroup companies
- ✓ Expansion of fleet deals by leveraging the network of AUTOBACS stores. The number of client companies, including governmental offices, increased significantly (more than doubled the number in the previous year).
- ✓ The number of direct transactions with other industries is gradually increasing. The number of stores handling our merchandise and sales results are rising sharply.



Initiatives for FY March 2020 Construction and Coordination of the Six Networks



Establishment of Next-Generation Maintenance Network

- Acquisition of Takamori Jidousha Seibi Kogyo Co., Ltd. (2020.5.14)
- Acquisition of Seiwa Automobile Sales Co., Ltd. (2019.6.3)
- Improvement of instruction system on a group-wide basis for specified maintenance services Specified maintenance service certification will be granted in May this year (expected to be the 1st in Chiba Prefecture)
 - ✓ We will enhance collaboration with operators adopting next-generation technologies, regardless of their names or capital sizes.
 - ✓ We will gather information on maintenance services that require nextgeneration technologies, information on equipment, expertise on maintenance operations and customer information owned by operators, among other matters.







Initiatives for FY March 2020 Construction and Coordination of the Six Networks



Establishment of Multi-Dealer Network

■ Business expansion through the dealership of BMW and MINI.

- Services are offered through seven urban facilities operated on a non-exclusive basis (Autoplatz K.K.) and five sub-urban facilities operated on an exclusive basis (Motoren Tochigi Corp.)

■ Opening of a Tesla service center at A PIT AUTOBACS SHINONOME (May 10, 2019)

By playing the role of a contact point with car manufacturers, we will gather information of next-generation vehicles, which will be used in other networks.







Initiatives for FY March 2020 Construction and Coordination of the Six Networks



Establishment of Overseas Alliance Network

■ Acquisition of SK AUTOMOBILE PTE.LTD. in Singapore (2019.11.13)

- Bodywork/paint and maintenance businesses are operated in Singapore, where consistent demand for maintenance services is expected against the background of the stable trend in the number of registered vehicles.
- ✓ We will adopt technological innovations and business models from companies with whom business alliances are made.
- ✓ We will develop procurement sources and wholesale customers, and contribute to the enhancement of value chains in Japan.









Initiatives for FY March 2020 - Development of Business Infrastructure



1) Human resources

- Personnel system and career development program: Continued provision of training courses for selected personnel (training for young staff, prospective candidates for executives, female executives and group managers).
 Implementation of training programs for prospective candidates for executives on a larger scale, including members of franchisees and operation departments.
- Workstyle reforms: Facilitation of work from home/teleworking. Trial introduction of flextime.

2) IT

Provision of advanced IT services, support for a good work-life balance, etc.

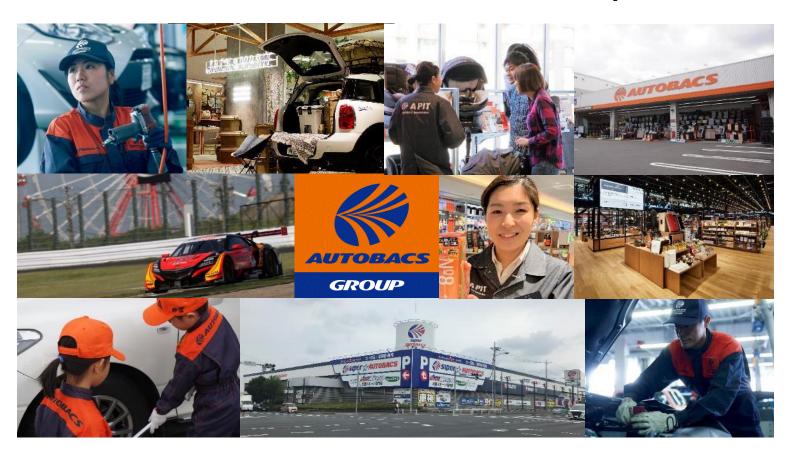
3) Logistics

- Launch of initiatives for automation and efficiency improvements with respect to the logistics of AUTOBACS businesses.
- Clarification of issues to expand the logistics capacity of the internet business.
- Study on the development of tire/wheel installation services.
- 4) Financing
 Strengthening of the management of cash flows and gains on investments, etc.
- 5) Information
 Advancement of the data management center project, enhancement of the level of satisfaction with information systems on the part of user departments, etc.



AUTOBACS SEVEN VISON 2050 Creating Our Future Together

Professional & Friendly

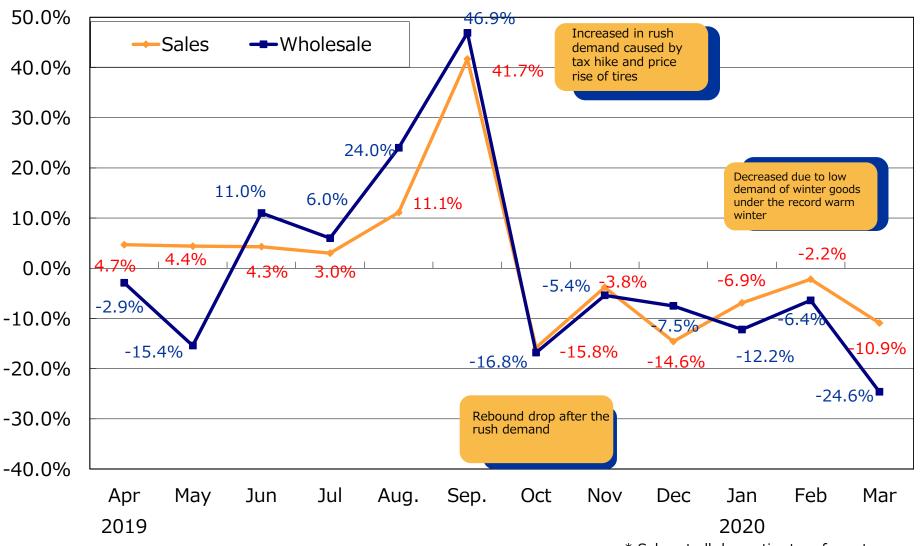




Sales Trend: Retail & Wholesale



[YoY change for the last 12 months]



Automobile purchase and sales business



FY March 2020

BtoB sales

Details	No. of cars sold
To AUTOBACS SEVEN	3,061
Sales to AA via AUTOBACS SEVEN	5,059
Direct sales from stores	11,739
BtoB total	19,859

Retail

Details	No. of cars sold
Used cars	7,562
New cars	4,101
Retail total	11,663

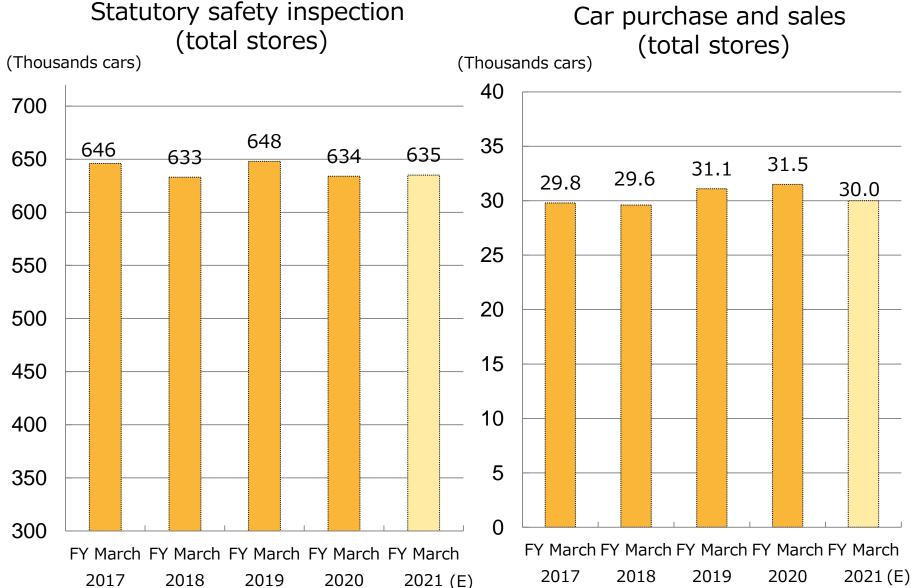
*Include sales at all domestic AUTOBACS CARS stores

Total 31,522 cars

YoY +1.2%

Results of Statutory Safety Inspection and Car Purchase & Sales Business





Progress of New Store Openings (FY March 2020)



	Domestic Store name	Location(Prefecture)	Owner of store	Opening date
1	AUTOBACS YOKAICHI Store ※	Shiga	FC	Jun. 14, 2019
2	AUTOBACS MATSUSAKA Store ※	Mie	FC	Jul. 11, 2019
3	AUTOBACS KATATA Store	Shiga	FC	Oct. 11, 2019
4	AUTOBACS ICHIHARA Store	Chiba	FC	Oct. 25, 2019
5	AUTOBACS MIHARA Store	Hiroshima	FC	Feb. 22, 2020

^{*}Reopened for relocation, S&B or renovation

	Overseas Store name	Location (Country)	Owner of store	Opening date
1	AUTOBACS SAIMAI Store	Thailand	Overseas Subsidiary	Apr. 5, 2019
2	AUTOBACS Kanchana Pisake 18	Thailand	FC	Nov. 1, 2019
3	AUTOBACS Old Klang Road Store	Malaysia	FC	Feb. 1, 2020

Store Openings and Closings (FY March 2020)



		FY March 2020							
	No. of		1st Half		No. of	2nd Half			No. of
Domestic stores	No. of stores at March 31, 2019	New	S/B • R/L	Close	stores at Septemb er 30, 2019	New	S/B • R/L	Close	No. of stores at March 31, 2020
AUTOBACS	493		+2/-2	-2	491	+3		-4	490
Super AUTOBACS	74				74				74
AUTOBACS Secohan Ichiba	7				7				7
AUTOBACS EXPRESS	11				11				11
AUTOBACS CARS	8			-5	3				3
Total	593		+2/-2	-7	586	+3		-4	585

Overseas stores	No. of stores at Mar 31, 2019	1st Half	No. of stores at September 30, 2019	2nd Half	No. of stores at March 31, 2020
France	11		11		11
Thailand	15	+1	16	+1	17
Singapore	3		3	-1	2
Taiwan	7		7	-1	6
Malaysia	4		4	1	5
Indonesia	3	-1	2	-1	1
Philippines	3		3		3
Total	46	+1/-1	46	+2/-3	45

S/B=Scrap & Build, R/L=Relocation

Quarterly P/L (FY March 2020)



(Billion Yen)

	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	FY March 2019
Net sales	50.5	60.5	65.6	44.7	221.4
YoY	+3.0%	+24.9%	-4.0%	-6.6%	+3.5%
Gross profit (% of Sales)	16.2 (32.1%)	19.2 (31.9%)	20.6 (31.5%)	14.5 (32.4%)	70.7 (32.0%)
YoY	+10.5%	+19.7%	-1.6%	-7.7%	+4.7 %
SG&A	15.0	16.0	16.2	15.8	63.1
YoY	+4.3%	+7.8%	+5.6%	+2.6%	+5.1%
Operating income	1.2	3.2	4.4	-1.2	7.5
YoY	+325.3%	+164.3%	-21.5%		+1.4%
Ordinary income	1.3	3.3	4.7	-1.4	8.0
Net income	0.8	2.0	3.4	-2.4	3.7
Same store sales	+5.0%	+17.5%	-11.6%	-7.3%	-0.2%

Amounts are rounded down.

% of Net Sales and YoY comparisons are calculated in yen.

Non-Consolidated and Domestic Store Subsidiaries



(Million Yen)

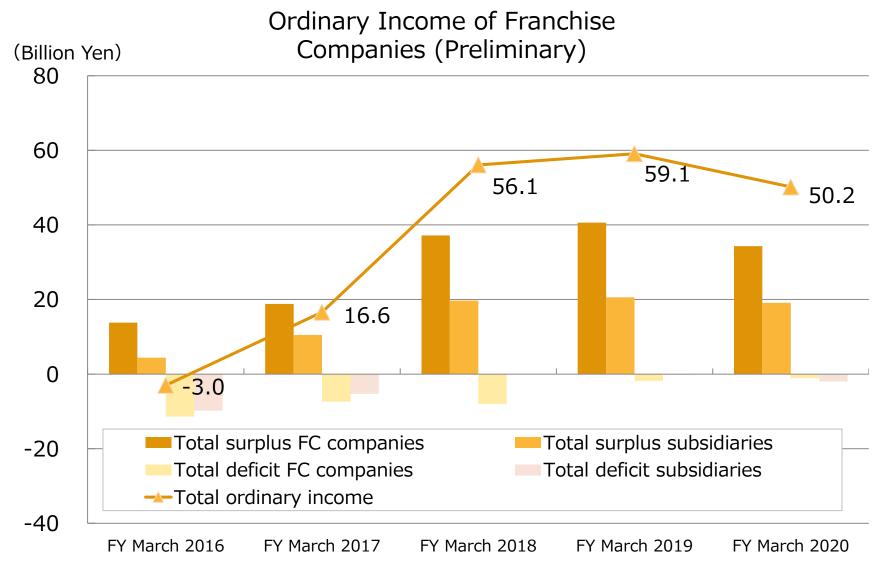
	Non-cons	solidated	Domestic Store Subsidiarie		
	Results	Results YoY		YoY	
Net Sales	156,493	-128	56,200	+2,747	
Gross Profit(%)	32,883 (21.0%)	-257 (-0.2pt)	24,260 (43.2%)	+1,403 (+0.4pt)	
SG&A	27,967	+1,036	22,650	+1,427	
Operating Income	4,915	-1,294	1,610	-23	
Summary	 Sales and profit dec Sales of tires/wheel year on year due to twinter, and sales and decreased. Increased SG&A, due to cope with the effectax increases. 	s and tire chains fell the effects of warm I gross profit ie to IT expenses	 Sales and profit incl Sales, gross profit, increased due to the stores into subsidiari Gross margin ratio strong sales of service statutory safety insp Increased costs relapromotion and store 	and SG&A expenses conversion of FC es. improved due to ces including ections.	

Amounts are rounded down.

% of Net Sales and YoY comparisons are calculated in yen.

Performance Results of Franchisees



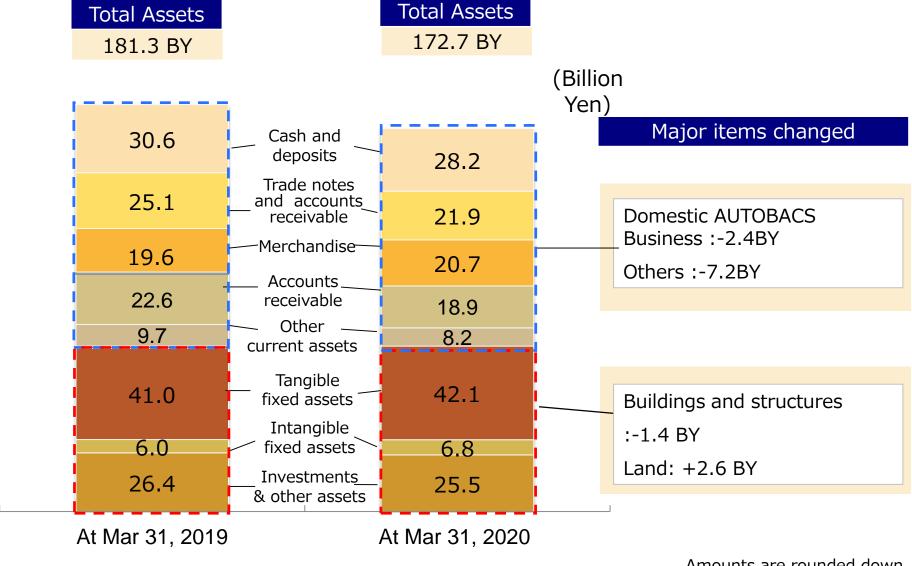


^{*}Excluding three listed companies

^{*}Including some FC's latest estimates

Balance Sheet: Assets

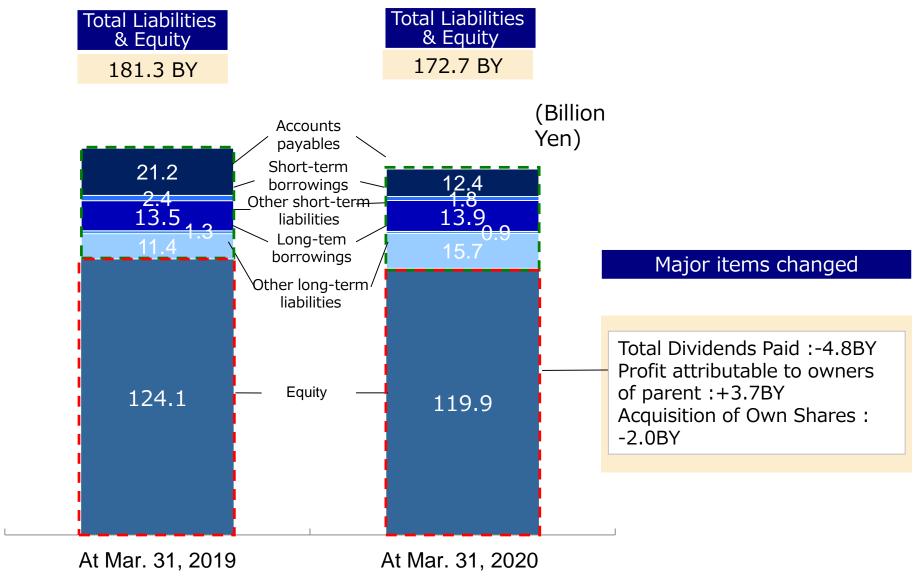




Amounts are rounded down.

Balance Sheets: Liabilities and Equity





Amounts are rounded down.



Forward-Looking Statements

These materials include forecasts regarding the Company's future plans, strategies, and performance. This information is based on judgments and forecasts made in accordance with information currently available. Actual results may differ materially from forecasts due to such factors as changes in operating circumstances.